

The British Heart Foundation implements edison365

Each day, around 440 people in the UK lose their lives to cardiovascular disease (CVD). More than 100 of them will be under 75, while 7 million people across the nation are living with the effects of the disease.

It's because of these shocking statistics that the British Heart Foundation (BHF) exists. As the nation's leading independent funder of CVD research, the BHF has been leading the fight against heart disease since 1961. The BHF is aiming to invest £100m in new research each year. Through funding pioneering research, the BHF is helping to transform the lives of people living with CVD.

An ambitious strategy

In addition to the usual fundraising and back-office operations, the BHF has an extensive retail environment with more than 730 stores. This creates a large requirement for technology projects within the charity, covering retail systems, CRM, websites, digital communications, social media, sophisticated grant management systems and HR and Finance systems.

Suky Sehmbi is the Project Manager based at the BHF's London headquarters and leads the charity's Enterprise Portfolio Hub project. He explains: "We had a lot of manual processes and were running a large number of projects with minimal standard processes across them. Much of the reporting was manual, with the documentation in different places. It was hard to know exactly where you were across the portfolio."

There were three key issues to solve: project management, reporting and standardisation.



Industry

Charity



Location

London



Challenge

The charity had a lot of manual processes and poor visibility of their portfolio. They also needed to resolve issues with project management, reporting and standardisation.



Solution

The right tools were found to support the processes within the large technology projects. Implementing the new processes quickly was important to smooth the transition.



Products and Services

edison365projects



Results

New quantifiable goals in key areas, including standardisation, plus the charity is now significantly better placed to plan their road map for the future and deliver on it.

The right solution

Initially, the BHF looked at what processes and governance it needed to put in place. With that resolved, the charity looked at what tools it needed to support the processes. Being a Microsoft house, the best solution was edison365 **projects**.

"We chose Online rather than OnPremise, because it's a much lighter tool which required less work to implement," explains Suky. "We then looked at suppliers who could help us. We started with four, narrowed it down to two and finally chose edison365 based on its ability to be able to provide the right solution at the right price: it felt more like edison365 were giving us a product whereas most of the other suppliers were giving us the services to implement a product."

Suky was convinced that edison365 **projects**, had the right suite of tools and the speed of implementation to help the BHF achieve its goals. As a result the Enterprise Portfolio Hub project was started.

A more adaptable charity

BHF plans to roll out edison365 **projects** across its entire estate. "We probably need to spend more time using it within IT, moving the focus to resourcing and the roadmap," says Suky. "The biggest benefit has been the visibility of our data and we can use that to drive good governance and delivery of our projects."

edison365's solution has given BHF quantifiable goals in key areas such as project management, reporting, standardisation, quality of delivery and budget and time management.

Andy Fenton, the CIO at the BHF, says, "edison365 **projects** was fast to implement and provides the functionality we need to move from project management to IT portfolio management."

"We had a lot of manual processes and were running a large number of projects with minimal standard processes across them"

Suky Sehmbi, Project Manager

*"edison365 has been very responsive in making some changes to edison365 **projects**. It's been really good to see some of our enhancement requests implemented in the base edison365 **projects** product."*

Suky Sehmbi, Project Manager

*"edison365 **projects** was fast to implement and provides the functionality we need to move from just project management to IT portfolio management, and will help the BHF to make better decisions in our fight for every heartbeat."*

Andy Fenton, CIO

Benefits for the charity



Transformed and supported the charity's processes



Offered better visibility of the charity's portfolio



Supported the charity whenever it was needed



Provided the functionality needed to cover IT portfolio management

Visit the British Heart Foundation at:
www.bhf.org.uk

Meet CPS:
www.cps.co.uk

Find out more about edison365:
www.edison365.com