



Award-winning recruitment company PageGroup uses edison365projects for a single joined-up view of project and resource activity globally

Established in the UK, PageGroup is one of the world's most respected and known recruitment consultancies. It operates in 36 countries with over 7,500 employees. PageGroup provides recruitment services and career opportunities under four main brands: Page Executive, Michael Page, Page Personnel and Page Outsourcing. Focusing on specialist industry sectors and job functions, it continues to diversify by growing its teams, offices and disciplines organically.

Setting the direction

With PageGroup developing quickly across the world, the business is changing from a regional to a global business model. This will create a more efficient organization for the delivery of global IT projects.

Key to that transition is consolidation of project planning and management. When Julie White joined the Group in July 2017 as Global PMO Manager, her first task was to set a clear direction for the new global project environment.

"Because the five regions had managed projects independently, we had all kinds of standalone PPM (Project and Portfolio Management) tools, and we couldn't use them to create consistent global projects without a massive manual effort,"

"As we use a Microsoft platform across the company, we decided that Microsoft Project Online together with edison365projects was the right strategy for developing our global project management capabilities."

Julie White, Global PMO Manager, PageGroup

Project Online is delivered through Microsoft Office 365 and offers a comprehensive set of capabilities: Portfolio Management, Project and Schedule Management, Resource Management, and Project Collaboration. edison365projects extends and enhances the capabilities in Project Online, providing an end-to-end solution that combines sophisticated management functionality with an intuitive user interface to maximize adoption and compliance. Both are Office 365 solutions, so importantly they also leverage other Office 365 capabilities including Email, Voice, Social, Documents, Sites, Insights, and Apps.



Industry

Global Recruitment Consultancy



Location

HQ, London, UK
36 Countries
7,500 Employees



Challenge

Delivering global project planning with a single view of the business.



Products and Services

edison365projects
Microsoft Project Online



Results

Single global view of projects and resources, maximizing control and effective collaboration, and enabling cost-effective decisions worldwide.



Partner

CPS

The solutions were particularly attractive to PageGroup as they could be quickly and cost-effectively installed and would fit with the overall IT and security plan, as well as fulfilling the business requirements. The company recognized that it needed help to roll the solutions out globally and exploit their full potential. Leading guidance was imperative to support the diverse requirements of a global project community.

Fast and flexible approach

CPS, a partner of edison365, was recommended to PageGroup as a highly experienced Microsoft Gold Partner, and Microsoft's worldwide Partner of the Year for PPM, which offers hundreds of implementations addressing the challenges of global organizations and their sophisticated requirements. After an online review and face-to-face meeting, Julie and the team decided to work with CPS to address the company's global challenge.

CPS ran discovery workshops in the UK and Barcelona for the international project community's stakeholder groups in Q1 2018, designed to drive forward a single vision of the solution. Inevitably when communicating between different regions of the world, issues raised were far reaching, and the workshops required careful management.

"The CPS team were very good at bringing us back to the point when discussions went off at a tangent," Julie White says. "We had a schedule to meet and keeping to the decision-making path was really important. We had to reach agreement on so many basic things."

Following the intensive workshops, a detailed recommendation was made for deployment of edison365 **projects** and a bespoke SharePoint Online document repository. PageGroup's project management solution went live in June 2018. To ensure the successful roll-out and implementation, a comprehensive user adoption and training program was initiated. This provided extensive support to the global project community, refining the ways the system is used, and maximizing its benefits.

"From the moment we first met the CPS team, global IT and I felt they really knew what they were talking about. They grasped the scale of the project. It was also clear from the start that edison365 projects really does what it claims to do, and what we need it to do. It is always updated, and the interface and the features are so intuitive."

Julie White, Global PMO Manager, PageGroup

Visible and comprehensive

With access anytime, anywhere, the live system is setting PageGroup on a stable path towards global project management. The comprehensive and accurate reporting has transformed management decision making, resource management, and financial control.

"We're really excited about the benefits this roll-out will deliver for our global business. We plan to start using financial manager, investigate how the new business case front end can help us, and utilise the executive level reporting. We've made an amazing start with many more benefits still to come."

Business benefits



The IT Project management teams at PageGroup are now using one system, which provides a single joined-up view of project and resource activity.



edison365s solution allows PageGroup to extend their Office 365 Platform which maximizes their existing investment with wide scale adoption using tools that are familiar.

Visit PageGroup at:
www.page.com

Meet CPS:
www.cps.co.uk

Find out more about edison365
www.edison365.com